Austin CarShare Survey

Your completion of the survey indicates your willingness to participate in the study.

Section I. Demographics
First, we would like a little information about you for our study. All your answers will be kept completely confidential.

1. Including yourself, how many persons usually live at your address?
   - [ ] One
   - [ ] Two
   - [ ] Three
   - [ ] Four
   - [ ] Five or more

2. How many persons under 16 years of age usually live at your address?
   - [ ] None
   - [ ] One
   - [ ] Two
   - [ ] Three
   - [ ] Four or more

3. Including yourself, how many workers usually live at your address?
   - [ ] None
   - [ ] One
   - [ ] Two
   - [ ] Three
   - [ ] Four or more

4. What types of vehicles are available at your address?

<table>
<thead>
<tr>
<th>Vehicle</th>
<th>Make</th>
<th>Model</th>
<th>Year of Manufacture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicle 1</td>
<td>Toyota</td>
<td>Camry</td>
<td>2004</td>
</tr>
<tr>
<td>Vehicle 2</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Vehicle 3</td>
<td></td>
<td></td>
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<tr>
<td>Vehicle 4</td>
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<td></td>
<td></td>
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<tr>
<td>Vehicle 5</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Vehicle 6</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

5. Including yourself, how many people at your address have a driver’s license?
   - [ ] None
   - [ ] One
   - [ ] Two
   - [ ] Three
   - [ ] Four
   - [ ] Other: ______________

6. What is your gender?
   - [ ] Male
   - [ ] Female

7. What is your age? (If you check the “18-20” box, please complete the survey as if you are able to join the program.)
   - [ ] 18-20
   - [ ] 21-35
   - [ ] 36-45
   - [ ] 46-55
   - [ ] 56-65
   - [ ] 66 or older

8. Are you married?
   - [ ] Yes
   - [ ] No

9. What is your student status?
   - [ ] Enrolled full-time (15 credit hours or more this semester)
   - [ ] Enrolled part-time (Fewer than 15 credit hours this semester)
   - [ ] Not enrolled

10. What is your employment status?
I work full-time. (35 hours or more per week)
I work part-time. (Less than 35 hours per week)
I am a homemaker. - Please skip to Question 13.
I am unemployed, but looking for employment. - Please skip to Question 13.
I am unemployed, and not looking for employment. - Please skip to Question 13.
Retired - Please skip to Question 13.

11. Which of the following best describes your occupation?

- Office and administrative support
- Healthcare practitioners, technicians, and support
- Sales
- Installation, maintenance, and repair
- Management, business, and financial operations
- Building and grounds cleaning and maintenance
- Production, transportation, and material moving
- Professional (computer, legal, engineering, architecture, IT, etc.) <- this may be relevant
- Education, training, and library
- Protective services (firefighters, police officers, etc.)
- Construction and extraction
- Personal care and service
- Food preparation and serving
- Student
- Other (please specify):__________________

12. What is the address of your workplace or school? For privacy reasons, you may wish to use XX to represent the last two digits of the street number. Also, please include your zip code. (Example: 12XX E. Dean Keaton St. 78722, instead of 1234 E Dean Keaton St. 78722.) If you don’t know the exact address of your workplace or school, you may use a key point of reference. (For example, writing “UT Campus” is fine for those employed and/or studying on the campus.)

(Location data is very important for the planning process. Please note that all information will be kept highly confidential.)

13. What is the highest level of education you have completed?

- Less than high school
- High school (or equivalent)
- Associate’s or technical degree (or equivalent)
- Bachelor’s degree
- Master’s degree or higher

14. Where do you currently live, here in Austin? (Again, for privacy reasons, you may wish to use XX to represent the last two digits of the street number. Also, please include your zip code. Example: 12XX E. Dean Keaton St. 78722, instead of 1234 E Dean Keaton St. 78722.)

(Location data is very important for the planning process. Please note that all information will be kept highly confidential.)
15. What is your household’s approximate annual income (before taxes)? Please include income for **ALL PERSONS** living in your household. (Income data is very important for the planning process. Please note that all information will be kept highly confidential.)

- Less than $15,000
- $15,000 to $24,999
- $25,000 to $49,999
- $50,000 to $74,999
- $75,000 to $99,999
- $100,000 to $149,999
- $150,000 to $199,999
- $200,000 or more

**Section II. Current Travel Patterns**

In this section, we ask for some information on your current transportation patterns.

1. Which of the following is your primary means of travel for the following seven trip types?

<table>
<thead>
<tr>
<th>Purpose</th>
<th>Walk</th>
<th>Bicycle</th>
<th>Motorcycle</th>
<th>Drive Alone</th>
<th>Carpool</th>
<th>Bus</th>
<th>Taxi</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>School</td>
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<tr>
<td>Shopping Centers</td>
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<td></td>
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<tr>
<td>Errand/Personal Activity</td>
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<tr>
<td>Social Activity</td>
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<tr>
<td>Out-door Activity</td>
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<td>Other:</td>
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</tr>
</tbody>
</table>

2. When traveling from home, how long does it normally take you to travel **ONE-WAY** for the following seven purposes?

<table>
<thead>
<tr>
<th>Purpose</th>
<th>5 minutes or Less</th>
<th>5-15 minutes</th>
<th>16-30 minutes</th>
<th>31-45 minutes</th>
<th>46-60 minutes</th>
<th>61-89 minutes</th>
<th>90 minutes or More</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>School</td>
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<td></td>
</tr>
<tr>
<td>Shopping Centers</td>
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<tr>
<td>Errand/Personal Activity</td>
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<tr>
<td>Social Activity</td>
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<tr>
<td>Out-door Activity</td>
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<tr>
<td>Other:</td>
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</tr>
</tbody>
</table>

For Questions 3-8, please answer for the one car you most frequently use.

3. Over the past **6 MONTHS**, what did you spend on car insurance for your primary vehicle?

- Less than $250
- $250 - $499
- $500 - $749
- $750 - $999
- $1000 or more
- Not applicable
4. For the last 6 MONTHS, what did you spend on your primary vehicle’s maintenance?
☐ Less than $50   ☐ $50 - $99   ☐ $100 - $199
☐ $200 - $299   ☐ $300 - $399   ☐ $400 - $499
☐ $500 or more   ☐ Not applicable

5. What’s your current average MONTHLY expenditure on gasoline, for your primary vehicle?
☐ Less than $20   ☐ $20 - $49   ☐ $50 - $99
☐ $100 - $199   ☐ $200 or more   ☐ Not applicable

6. What’s your current average MONTHLY expenditure on parking?
☐ Less than $20   ☐ $20 - $49   ☐ $50 - $99
☐ $100 - $149   ☐ $150 - $199   ☐ $200 or more
☐ Not applicable

If you are leasing your car, how much do you spend each month on vehicle financing?

7. What’s your average MONTHLY expenditure on car financing (if leasing)?
☐ Less than $100   ☐ $100 - $249   ☐ $250 - $349
☐ $350 - $449   ☐ $450 - $549   ☐ $550 or more
☐ Not applicable

8. What’s your current average MONTHLY expenditure on car financing (if you took out a loan to purchase the car)?
☐ Less than $100   ☐ $100 - $249   ☐ $250 - $349
☐ $350 - $449   ☐ $450 - $549   ☐ $550 or more
☐ Not applicable

9. What’s your current average MONTHLY expenditure on bus tickets?
☐ Less than $5   ☐ $5 - $9   ☐ $10 - $14
☐ $15 or more   ☐ Not applicable

10. Are you satisfied with your current travel situation?
☐ Very satisfied   ☐ Somewhat satisfied   ☐ Neutral
☐ Somewhat dissatisfied   ☐ Not at all satisfied

11. Please rank the following aspects of your travel situation that you would like to change (1 being the most important to change):
A. Travel cost
B. Travel time
C. Walking distance
D. Difficulty in parking
E. Inconvenience in car maintenance (e.g. You find it a hassle to take the car to a mechanic.)

<table>
<thead>
<tr>
<th>Letter</th>
<th>1 (Most important to change)</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5 (Least important to change)</th>
</tr>
</thead>
<tbody>
<tr>
<td>_______</td>
<td>_______</td>
<td>_______</td>
<td>_______</td>
<td>_______</td>
<td></td>
</tr>
</tbody>
</table>
12. How many ONE-WAY trips did you take yesterday? □ 2 □ 2 - 3 □ 4 - 5 □ 6 or more

13. How many ONE-WAY trips did you take last Saturday? (Example: Going from home to work, and then to the grocery store on your way back home would be 3 one-way trips.) □ 2 □ 2 - 3 □ 4 - 5 □ 6 or more

14. On average, how many times do you travel for the following purposes per WEEK?

<table>
<thead>
<tr>
<th>Purpose</th>
<th>1 or less</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5 or More</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>School</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Shopping Centers</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Errand/Personal Activity</td>
<td>□</td>
<td>□</td>
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<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Social Activity</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Out-door Activity</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Other: ________________________</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
</tbody>
</table>

Section III. Program Attributes

In this section, we would like to get your opinions on different aspects of the Austin CarShare program. The chart below and to the left contains the current CarShare pricing plans and the chart to the right is a sample of CarShare trip costs, based on a UT start location.

<table>
<thead>
<tr>
<th>Austin CarShare Pricing Plans</th>
<th>Freedom Plan For Registered Use</th>
<th>Limited Plan For Very Occasional Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Fee</td>
<td>$25</td>
<td>$25</td>
</tr>
<tr>
<td>Refundable Deposit</td>
<td>$300</td>
<td>$300</td>
</tr>
<tr>
<td>Membership Fee</td>
<td>$10/month</td>
<td>$50/year</td>
</tr>
<tr>
<td>Hourly Rate</td>
<td>$4/hour</td>
<td>$7/hour</td>
</tr>
<tr>
<td>Mileage Rate</td>
<td>44¢/mile</td>
<td>44¢/mile</td>
</tr>
<tr>
<td>Daily Rate Cap</td>
<td>Hourly Capped at $48/day</td>
<td>None</td>
</tr>
<tr>
<td>Special Night Owl Rate</td>
<td>$2/hour 11 p.m. - 7 a.m.</td>
<td>None</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cost of Trips with Austin CarShare Based on University Area Trip Origin</th>
<th>Miles</th>
<th>Hours</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEB Hancock Center</td>
<td>5</td>
<td>2.5</td>
<td>$12</td>
</tr>
<tr>
<td>Barton Springs</td>
<td>6</td>
<td>2</td>
<td>$10</td>
</tr>
<tr>
<td>Airport</td>
<td>20</td>
<td>1.5</td>
<td>$15</td>
</tr>
<tr>
<td>Highland Mall</td>
<td>9</td>
<td>4</td>
<td>$20</td>
</tr>
<tr>
<td>Home Depot (St. John's)</td>
<td>10</td>
<td>2</td>
<td>$12</td>
</tr>
<tr>
<td>The Arboretum</td>
<td>18</td>
<td>4</td>
<td>$24</td>
</tr>
<tr>
<td>Alamo Drafthouse-Village</td>
<td>14</td>
<td>3</td>
<td>$18</td>
</tr>
</tbody>
</table>

5 of 9
1. Keeping your current travel expenses in mind, please rank the following CarShare “Freedom Plan” pricing categories in terms of your satisfaction (1 being the most satisfied):
   A. One time application fee: $25
   B. Refundable security deposit: $300
   C. Membership fee: $10/month
   D. Hourly rate: $4/hour (capped at $48/day)
   E. Mileage rate: 44¢/mile
   F. Night owl rate: $2/hour (11pm-7am)

<table>
<thead>
<tr>
<th>Letter</th>
<th>1 (Most satisfied)</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6 (Least satisfied)</th>
</tr>
</thead>
<tbody>
<tr>
<td>______</td>
<td>_______</td>
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<td></td>
<td></td>
<td>_______</td>
</tr>
</tbody>
</table>

2. Keeping your current travel expenses in mind, please rank the following CarShare “Limited Plan” pricing categories in terms of your satisfaction (1 being the most satisfied):
   A. One time application fee: $25
   B. Refundable security deposit: $300
   C. Membership fee: $50/year
   D. Hourly rate: $7/hour (no rate cap)
   E. Mileage rate: 44¢/mile
   F. Night owl rate: None

<table>
<thead>
<tr>
<th>Letter</th>
<th>1 (Most satisfied)</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6 (Least satisfied)</th>
</tr>
</thead>
<tbody>
<tr>
<td>______</td>
<td>_______</td>
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<td></td>
<td>_______</td>
</tr>
</tbody>
</table>

3. How would the presence of the following car features influence your decision to join the CarShare program?

<table>
<thead>
<tr>
<th>Feature</th>
<th>Much More Likely</th>
<th>Somewhat More Likely</th>
<th>No Difference</th>
<th>Less Likely</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manual transmission</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Automatic transmission</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>I-pod adaptor</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Satellite radio</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>GPS navigation system</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Trailer hitch on pickup trucks</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Rooftop bicycle racks</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Child car seat(s)</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Pets allowed</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Other:</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
</tbody>
</table>
4. Of the following, where do you have easy access to a computer for making on-line reservations? (Check all that apply)

- Home
- Work
- School
- Other: ______________

5. On average, how long could you wait to access your reserved vehicle, if your scheduled car were delayed?

- Cannot wait at all
- Less than 5 minutes
- 5 - 10 minutes
- 11 - 20 minutes
- More than 20 minutes
- No idea

6. Since there are assigned parking spaces for the Austin CarShare fleet, what is the farthest distance you would be willing to walk to your reserved car?

- Less than ¼ mile
- ¼ - ½ mile
- ½ - ¾ mile
- ¾ - 1 mile
- 1 - 5 miles
- 5 or more miles
- No opinion

7. As a continuation of Question 7, would taking the bus be acceptable to arrive at your reserved car, and, if so, what is the farthest distance you would be willing to bus to the car?

- Less than ¼ mile
- ¼ - ½ mile
- ½ - ¾ mile
- Not acceptable
- ¾ - 1 mile
- 1 - 5 miles
- 5 or more miles
- No opinion

8. How important are the various attributes when deciding on whether or not you wish to join the CarShare program?

<table>
<thead>
<tr>
<th>Attribute</th>
<th>Very Important</th>
<th>Somewhat Important</th>
<th>Not too Important</th>
<th>Not at all Important</th>
<th>No Opinion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scheduling reliability</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Overall convenience</td>
<td></td>
<td></td>
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<tr>
<td>Program cost</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Condition and type of vehicles</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Environmental considerations</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current gasoline prices</td>
<td></td>
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</tbody>
</table>

9. What is the probability you’ll join the FREEDOM PLAN portion of the Austin CarShare program within the next 6 MONTHS? (Choose only ONE)

- Definitely (100% chance)
- Very likely (80-99%)
- Probably (51-79%)
- Decent chance (30-50%)
- Maybe (20-30%)
- Probably Not (6-19%)
- Definitely not (0-5%)

10. What is the probability you’ll join the LIMITED PLAN portion of the Austin CarShare program within the next 6 MONTHS? (Choose only ONE)

- Definitely (100% chance)
- Very likely (80-99%)
- Probably (51-79%)
- Decent chance (30-50%)
- Maybe (20-30%)
- Probably Not (6-19%)
- Definitely not (0-5%)
11. What would be your greatest impediment to your joining the Austin CarShare program? (Choose only ONE)
- Can’t sell a car because I need it too often
- Too costly
- Transit won’t meet my needs
- Future needs are too uncertain
- Hate to walk
- Worried CarShare cars wouldn’t be available at the last minute

**Section IV. Expected Changes in Travel Patterns**
We would like to know if there would be any changes in your travel patterns, if you were to join the CarShare program. Please complete the following questions as **though you are a member of the CarShare program, and a car is available within 30 minutes of walking or a 20 minute bus trip**.

1. How would your car ownership change with your membership in the CarShare program?
- Keep all existing cars
- Sell 1 car immediately
- Sell 1 car eventually
- Sell 2 or more cars
- Do not know

2. Please rank how frequently you would use the Austin CarShare program for the following purposes per **WEEK** (1 being the most frequent):
   - Work
   - School
   - Shopping Centers
   - Errand/Personal Activity
   - Social Activity
   - Out-door Activity

   | 1 (Most frequent) | 2 | 3 | 4 | 5 | 6 (Least frequent) |
   |-------------------|--|--|--|--|--|------------------|
   | Letter            |    |    |    |    |                 |

3. **PER RESERVATION**, what is the average **ROUND TRIP** distance you expect to travel with the CarShare program?
- Less than 5 miles
- 5 - 10 miles
- 11 - 20 miles
- 21 - 30 miles
- More than 30 miles

4. **PER RESERVATION**, what is the average **ROUND TRIP** duration of trip you expect to undertake using the CarShare program?
- Less than 30 minutes
- ½ - 1 hour
- 2 - 4 hours
- 5 - 10 hours
- 11 - 24 hours
- More than 24 hours

5. How often do you think you would reserve the car?
- Daily
- 3-4 times a week
- Once a week
- Twice a month
- Once a month or less
- No opinion
6. For a normal **WEEKDAY**, in which time periods of the day would you use the CarShare program most? (Check all that apply)

- Early morning (before 7am)
- Morning (7 - 9am)
- Late morning (9 - 11am)
- Midday (11 - 2pm)
- Afternoon (2 - 4pm)
- Evening (4 - 7pm)
- Late evening (7 - 10pm)
- Late night (after 10pm)
- No opinion

7. For a normal **WEEKEND** day, in which time periods of the day would you use the CarShare program most? (Check all that apply)

- Morning (before 11am)
- Midday (11 - 4pm)
- Evening (4 - 10pm)
- Night (after 10pm)
- No opinion

8. On average, how many times would you use the Austin CarShare service to travel for the following purposes per **WEEK**?

<table>
<thead>
<tr>
<th>Purpose</th>
<th>1 or less</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5 or More</th>
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<td>Errand/Personal Activity</td>
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<td>Out-door Activity</td>
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<td>Other: _________________________</td>
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</table>

Thank you for taking the time to fill out the survey. We would appreciate any other feedback you may have, which you can include in the comment space below.

Comments:

In case we need to contact you for further information or to point you in the direction of our final research write-up, please include your email address. Again, all personal information will be kept highly confidential.

Email address:

Thanks very much for your time and cooperation!